



RDX Enterprise, LLC

Cybersecurity · Automation · Secure IT Operations

SDVOSB (SBA-Certified) · CAGE 19YR5 · UEI ZTVUCZYMVL69 · NAICS 541512

CAPABILITY
STATEMENT

2026

COMPANY OVERVIEW

RDX Enterprise, LLC is a Service-Disabled Veteran-Owned Small Business delivering cybersecurity, SOAR automation, and secure IT operations. Founded by **William Farrell**, a retired U.S. Air Force cyber and intelligence professional with more than 20 years of military and enterprise technology experience, RDX supports secure technology operations across cybersecurity, SOAR automation, ServiceNow workflows, endpoint operations, Splunk and SIEM support, and RMF and NIST-aligned security practices. We are built to support federal, defense, education-command, and enterprise missions that require reliability, security, auditability, and operational continuity.

CORE COMPETENCIES

- **Cybersecurity Operations.** SOC workflow improvement, alert triage, incident response, threat-intel enrichment, security monitoring, evidence capture, escalation design.
- **SOAR Automation.** Playbook design, human approval gates, enrichment logic, response actions, evidence logging, and automation governance.
- **ServiceNow / ITSM.** ITSM, CMDB, ITOM, incident workflows, request routing, and IT-operations integration.
- **AI Governance / HITL.** Human-in-the-loop approval workflows and governed AI-assisted operations with evidence-based decision records.
- **RMF / NIST Support.** RMF-aligned documentation, control awareness, POA&M support, compliance workflow tracking, NIST 800-series practices.
- **Endpoint / Client Systems.** Endpoint support, Windows environments, troubleshooting, and secure configuration for distributed users.
- **Splunk / SIEM.** Security monitoring, alert enrichment, reporting, dashboarding, and automated-response integration.
- **Secure IT Operations.** Uptime-focused operations, service-desk improvement, cyber readiness, and repeatable, documented SOPs.

DIFFERENTIATORS

- ✓ Retired U.S. Air Force cyber and intelligence leadership background.
- ✓ Hands-on SOAR engineering and security automation, not advisory-only.
- ✓ Evidence-based operations: every action produces an auditable record.
- ✓ Human-led, agent-assisted approach to mission continuity.
- ✓ SDVOSB set-aside eligibility that strengthens a prime's small-business goals.

COMPANY DATA

UEI **ZTVUCZYMVL69**

CAGE CODE **19YR5**

PRIMARY NAICS **541512**
Computer Systems Design Services

ADD'L NAICS **541513 · 541519 · 541611**

SAM . GOV **Active · All Awards**
exp 06/02/2027

SDVOSB / VOSB **SBA-Certified**
eff 06/24/2026

NCSBE **In Review**

BUSINESS TYPE **SDVOSB**
Small Business

FOUNDED / HQ **2025**
Clayton, North Carolina

SET-ASIDE ELIGIBLE

SDVOSB & VOSB sole-source and set-aside eligible. Teaming with RDX advances a prime's **small-business subcontracting goals**.



FOUNDER'S TRACK RECORD

RDX Enterprise was established in 2025. The record below reflects founder William Farrell's individual career experience, not RDX company past performance.

20+ yrs

U.S. Air Force cyber & intelligence and enterprise security operations

15K+

automated incident-response actions engineered across programs

50+

SOAR playbooks designed, built, and hardened in production

20+

custom REST API integrations connecting security tools

Multi

platform SME across leading SOAR and SIEM platforms

Fed + Ent

delivery experience across federal, defense, and enterprise

HOW RDX DELIVERS

1

Assess

Map the mission, the SOC or IT workflow, and the controls in scope.

2

Design

Build playbooks and workflows with human approval gates.

3

Operate

Enrichment, triage, and response with repeatable SOPs.

4

Prove

Every action logs an auditable record for RMF and reporting.

5

Improve

Measure outcomes, tune playbooks, and harden over time.

PLATFORMS & FRAMEWORKS

Cortex XSOAR

Splunk

Splunk SOAR / Phantom

ServiceNow

ThreatConnect

Cyware

Python

REST APIs

NIST 800-53 / RMF

NIST CSF

CMMC-aware

ENGAGEMENT MODEL

- 01 Assess.** A focused review of the highest-value use case and the evidence each step must produce.
- 02 Pilot.** A governed pilot that proves the capability with a human in the loop and a full audit trail.
- 03 Scale.** Expand the capability the customer owns, with documented SOPs and handoff.

WHY TEAM WITH RDX

- ✓ SDVOSB set-aside eligibility strengthens prime small-business goals.
- ✓ Founder-led technical depth in SOAR, SIEM, and secure operations.
- ✓ Evidence-driven delivery: nothing acts without authority or a record.
- ✓ Agile small business, responsive and mission-focused.

William Farrell

Founder & Chief Executive Officer

Secure. Automate. Optimize.

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